

## **Parking and Transportation Q&A**

### **MCV Campus Forum | May 3, 2016**

- 1. With the Main Street Station A Lot closing, will the shuttle's stop be relocating since the stop near the Exxon was removed?**
  - a. There is a stop on between 17th Street and 18th Street on Grace Street that currently has a GRTC sign but we will be replacing that sign with one of ours and servicing this stop in addition to A4.
  
- 2. The School of Allied Health spends half of their time on the MPC Campus and half of their time on the MCV Campus, what kind of parking options do they have?**
  - a. With student permits, they have reciprocal parking. You can view our website to determine the exact locations and times they can park
  - b. We are also looking into expanding our reciprocal parking options in the future.
  - c. You can also use RamRide and RamSafe to get between the campuses during the reciprocity gaps.
  
- 3. A Lot's A4 section has a bad entrance, as there is bottleneck traffic coming on from 95 and the three lanes of traffic that must be crossed to get into A Lot. It's bad during peak times in the morning and the afternoon.**
  - a. We will look into it and see what can be done.
  
- 4. Can we add additional bus stops near One Capitol Square?**
  - a. Adding subscribers to the Richmond-Times Dispatch deck should alleviate shuttle occupancy.
  - b. It is difficult to add additional bus stops in this area, but we are working with the City to see if anything can be done..
  
- 5. The I Lot shuttle no longer stops at the 8th and Broad stop.**
  - a. The Stop is between 8th and 9th Street on Broad.
  - b. There is construction happening in that area that is intermittent and does interrupt our service. We are not always made aware of it, but Groome is monitoring the project and will inform us so we can inform you.
  
- 6. Workers at One Capitol Square would like to know if additional spaces can be allocated for their agents.**
  - a. The contact for that request would be Carlos Brown.
  
- 7. With all the new facilities and losing part of A Lot, are we gaining spaces or losing spaces in the end?**
  - a. With R Lot, we are gaining 285 spaces but not all will be allocated for employees.

- b. With A Lot, we are losing 50 spaces, which will reduce some of our allocations in this facility.
- c. We also have the Richmond Times Dispatch deck which is a nicer facility that may work better for some. We've been approved to secure nearly 300 spaces in this deck.

**8. In regards to PAC (Parking Advisory Council), there are others who park as well such as VCU employees and outside physicians who would like to be considered; it is also hard to secure close parking for faculty physicians.**

- a. With construction coming to an end in D Deck, this should open up additional spaces; also, we have been aggressively citing violators which should also alleviate some of the space constraints and may improve parking availability for these employees.
- b. Much of the D Deck assignments are coming from our hospital liaison.

**9. There is a pothole in the I Lot that needs to be addressed.**

- a. We will place a work order.

**10. Is there any way to shuttle guests between campuses?**

- a. Yes, you can pick up guest RamRide passes at either of our Customer Service Offices located at 659 N 8th Street on the MCV Campus or 1108A W Broad St on the MPC Campus.

**11. Is there a way to relay more accurate/up-to-the-minute information for bus riders?**

- a. We are looking into the cost of adding electronic signage to buses. However, service disruptions are posted on the Transloc app as well as social media channels.