

Parking and Transportation Q&A

MCV Campus Forum | November 3, 2016

- 1. Are there any plans for parking to go further into Southside, past the R Lot?**
 - a. At this point, we have established a committee that will be reviewing our current inventory and will provide recommendations; as such, there are no plans yet, but once there are, we will be sure to communicate them.

- 2. Is there a button to reach the command center in the R Lot?**
 - a. The command center is there to help with the ingress and egress of gated facilities; as the R Lot is not gated, there is no button for the Command Center, but it is staffed with our Enforcement and Safety Officers.
 - b. We are in the process of adding an Emergency Response Telephone to the lot, but it is currently being permitted through the City.
 - c. We are also in the process of adding a security booth in the lot for our ESOs so they are more visible to subscribers.

- 3. What is the purpose of blocking off six spaces near the entrance of the R Lot?**
 - a. They are blocked so that no one parks there and so the buses can have easier access into the lot in addition to the bus stop within the lot.

- 4. What time do the buses transition from being only M Lot or only R Lot shuttles to one bus servicing both lots?**
 - a. Currently, after 8 am; we are looking into better options to improve transit service to R Lot. There are currently two buses servicing this lot at all times.

- 5. Can a shelter be put at the Larrick stop for passengers?**
 - a. Unfortunately, not as this time, as there will be construction in the area for the Allied Health building.
 - b. Once construction on the Allied Health building is completed, we will be looking into possibly adjusting the stop to better serve our customers.

- 6. Is it possible to put a crosswalk between Larrick and N Deck?**
 - a. Construction will be taking place in this area soon; unfortunately, we do not have jurisdiction over the location of crosswalks, as this will be the City of Richmond.

- 7. In terms of the buses, what is being done to improve the accuracy of the TransLoc app and what is being done to better serve R Lot subscribers?**
 - a. As we continue to notify our vendor about the issues with the App, if they cannot fix said issues, we will look into pursuing other vendors.

- b. We are looking to add buses to the route and possibly adjusting the route in the near future.
- 8. There are no handicap spaces or shelters within A Lot by the Exxon, and where can someone get additional information in regards to QR Codes?**
- a. We will review opportunities for additional ADA parking in this area. Due to the small size of this facility (70 spaces), a shelter may not be feasible.
 - b. To request QR Codes or have questions answered regarding this service, please reach out to the Special Events team at (804) 827-3400 or prkgevent@vcu.edu.
- 9. Why do the buses not run on a scheduled route?**
- a. We are looking into the possibility of having our buses run on a more scheduled route in the future, as our recently hired Transit Specialist will be re-examining the system, and we will be sure to communicate any changes.
- 10. Why did we switch back to hangtags?**
- a. Hangtags provide better reads, which leads to quicker ingress and egress. They allow us the ability to enforce our facilities much seamlessly, which leads to additional spaces in our parking facilities. They are also easier to transfer between vehicles.
- 11. Are there plans to add more carpooling spaces?**
- a. Our carpool program is currently under review and no decisions have been made in regards to the future of the program; we will communicate any updates.
- 12. How much are parking fees increasing?**
- a. Fees for the next fiscal year have yet to be discussed.
- 13. Are there any plans to segregate student and faculty/staff parking?**
- a. Not as of yet, as multi-use parking facilities allow for a more efficient use of our inventory.
- 14. Will dorm construction be impacting pedestrian and vehicular traffic?**
- a. We are unsure, but in the event that it does, we are confident that there will be passageways and detours around the construction.
- 15. With losing the Johnson Hall stop due to the Monroe Park renovations, will there be an alternate stop?**
- a. There will not be an alternate stop; the closest stop would be the Cabell Library stop.
- 16. Can prioritizing emergency care staff be taken into account when making parking decisions?**

- a. We work with various VCU Health System members, including Carlos Brown, for input when making parking decisions that will affect the VCU Health System, and the D Deck task force established will be taking both VCU and VCU Health's needs into account when drafting their plan.

17. Can something be done about the dip going near the N Deck?

- a. We are currently working with the City to get that fixed.

18. Can there be a map of reciprocity options rather than just a list with physical addresses?

- a. That is certainly an option we can look into.