



Parking and Transportation

New Team Member Orientation/Frequently Asked Questions

1. How much will parking cost?

Parking prices vary based on each assigned parking facility and are **subject to change**:

- a. D deck = \$95.50 /month or \$47.75/pay period if full-time/benefited
- b. N deck, 8th St. deck, 5th & Franklin (PA deck), W deck, Coliseum Deck, RTD Deck = \$74.50/month or \$37.25/pay period if full-time/benefited
- c. A, I & R lots = \$52.00/month or \$26.00/pay period if full-time/benefited
- d. M lot is Free for hospital team members, but based on current availability

****PLEASE NOTE: ALL PARKING ASSIGNMENTS ARE BASED ON CURRENT AVAILABILITY****

2. Will the cost of parking be deducted from my paycheck?

Parking will be deducted from your paycheck if you are a **full-time**/benefitted VCU Health team member.

3. Does parking have to be deducted from my paycheck, or do I have another option?

Parking and Transportation recommend all full-time/benefitted VRU Health team members to have their parking deducted through payroll to take advantage of the pre-tax dollars. With this option, you are able to deduct parking fees before taxes are taken out, reducing your taxable income.

However, if a team member expresses a need to pay for their parking separately, he/she is able to do so quarterly (3 months in advance).

Keep in mind, a team member must be enrolled in the payroll deduction option in order to take advantage of the pre-tax dollars.

4. Why do PRN non-benefitted (or PRN) team members have to pay for parking three months in advance?

A Non-benefitted/PRN team member must pay for their parking 3 months in advance (quarterly) because they are considered to be non-benefitted and are not eligible for payroll deduction.

5. Can I select my parking space?

Team members may be able to select their preferred parking facility **if** space is available. However, parking spaces are first come, first served.

6. What if I don't like my assigned parking facility?

VCU Health parking assignments are made through a VCU Health liaison. These assignments are made based on the best available options at the time of allocation. If a team member does not like his/her particular parking assignment, additional alternative transportation options include:

- a) GRTC transit passes
- b) Zipcar
- c) Zimride

7. Where do I park during Clinical Orientation if I don't work on the MCV campus or I am evening shift?

If I am working an evening shift or am an off-site team member and will need daytime parking for New Team Member Orientation, contact Customer Service and a temporary daytime parking permit will be assigned. Following Orientation, a team member can then visit the Customer Service office to purchase an evening permit.

8. What if I'm not sure whether or not I want to obtain parking right now?

New team members on the hospital roster who have been assigned parking have 2 weeks to pick up their parking permits before they are placed back into the parking inventory.

9. Can I obtain a parking space anytime at a later date?

Yes, based on availability.

10. Are the parking decks/lots patrolled?

VCU Parking & Transportation actively monitors and patrols all parking decks/lots via on-foot officers as well as security cameras and work closely with the VCU Police to ensure that we maintain safe parking facilities. Leased facilities are also monitored by their own security and patrolling staff.

11. Are all parking decks/lots safe?

VCU Parking and Transportation strives to maintain safe, accessible and well-maintained parking facilities. As always, if you notice any suspicious activity, we encourage you to report this information, however minor, to VCU Police immediately at [804-828-1234](tel:804-828-1234). There are also multiple Emergency Reporting Telephone System (ERTS) phones, located throughout our parking facilities, which provide a direct connection to the Emergency Communications Center should you ever find yourself in an uncomfortable situation.

12. Is there an attendant at each parking deck/lot?

While our deck ambassadors are not staffed at all of our facilities 24/7, our Parking Enforcement & Safety department operates at all hours of the day and night.

13. Are there ERTS phones in every parking deck/lot? cameras?

ERTS phones are located in every VCU owned parking facility. ERTS phones are located on every stairwell of every level in the decks. Additionally, there are cameras in the entrances and exits of each parking deck. VCU Police also has cameras stationed throughout both campuses.

14. If I work overnight or on the weekends and my parking deck/lot is other than the D Deck, can I move my vehicle at a specific time and park in a deck/lot closer to the hospital?

At no extra cost to the team member, the team member can move his/her vehicle from another parking deck/lot to the D deck if he/she works overnight or on the weekends. The D deck, located at 515 N. 13th St., can be utilized M-F from 4pm – 8am ONLY and 24 hours on the weekend (weekends begin at 4pm on Friday until 8am Monday morning). Parking and Transportation encourages team members who park in the facilities located further from the hospital to park closer, when permitted, due to the shuttles operating M-F on the MCV campus and a slower weekend schedule for the Campus Connector.

15. What is the address of my parking deck/lot?

A lot	15 th & Franklin St.
I lot	800 N. 7 th St.
R Lot	508 S. 14 th St.
D deck	515 N. 13 th St.
Eighth Street Deck	659 N. 8 th St.
N deck	615 N. 10 th St.
W deck	1 N. 14 th St.
PA deck	5 th & Franklin St.
M lot	503 S. 14 th St.
Coliseum Deck	501 N. 7 th St.
RTD Deck	300 E. Franklin St.

16. Does the VCU Shuttle have a designated stop at my parking deck/lot?

A PDF map of all shuttle routes can be found on our website
<http://www.parking.vcu.edu/transportation/ramride>.

17. How often does the VCU shuttle run?

- a) The A lot shuttles run approximately every 10 – 15 mins from 5am – 8 pm (M-F)
- b) I lot shuttles run approximately every 10 -15 mins from 530am – 8pm (M-F)
- c) M and R lot shuttles run approximately every 10 mins from 5am – Midnight (M-F) (R Lot shuttles stop service at 8pm on Friday nights)
- d) Campus connector shuttles run 630am – 1am (M-F) and 8am-1am (Sat & Sun) in the Fall and from 7am-7pm (M-F) in the Summer

18. Can I use the VCU shuttle if I park in a pay by the day lot?

Yes, the VCU shuttles are free for all VCU Health team members that hold a valid VCU Health ID badge

19. Do I have to pay to get on the VCU shuttle?

No, the VCU shuttles are free for students with a valid VCUCard and for VCU Health team members who have a valid VCU Health ID badge.

20. Are there pay-by-the day parking deck/lots?

The pay-by-the-day parking deck/lot on the MCV campus is the 8th St. parking deck, located at 659 N. 8th Street.

22. What are the hours for M lot? How do I get in or out if it's closed?

The M lot is open from 5am – Midnight. If the lot is closed and you are trying to exit, the Enforcement & Safety Supervisor will be able to assist. They can be reached at 804-971-0450.

23. How much time should I allow to park and catch the VCU shuttle from the M lot?

It is best to allow at least 15 – 20 minutes to park, catch the M lot shuttle, and arrive at Sanger Hall.

24. Approximately how long does it take the VCU Shuttle to get from my parking deck/lot to the hospital?

It takes approximately 10-15 minutes for each shuttle route, depending on traffic conditions and pickup location. Campus Connector routes may take a few additional minutes as these routes have stops between both campuses.

25. Do the VCU shuttles run if/when VCU is closed?

For a majority of the VCU breaks, the MCV shuttle service still operates. If the shuttle experiences a disruption in service, VCU Parking & Transportation will distribute a mass email alert and/or post messages/status updates on our RamRide bus tracker (vcu.transloc.com), mobile app (RamRide), and Facebook and Twitter pages. Shuttle information can also be found on our website www.parking.vcu.edu.

26. I'm a VCU student. Will it cost less to keep my student parking, or should I switch to employer parking?

Student parking is semester based and, although cheaper in price, the same location is not guaranteed each semester. If a team member is full-time and would like payroll deduction, then they will need to switch to employee parking.

27. Where can I park my bike?

Bikes racks are located in various locations throughout both campuses. Some nearby locations include:

- a) 8th Street parking deck
- b) Q lot/Larrick Student Center (600 N. 10th St.)
- c) Mobility hub at N deck
- d) MCV bookstore
- e) Hunton Student Center