



Key Information About RamsLink

What is RamsLink?

RamsLink provides point-to-point transportation during the academic semesters. Rides must be scheduled in advance via the Ride Pingo app and you must be picked up within the same boundaries as our RamSafe service offered during the overnight hours.

Eligibility

Riders must be registered before using the RamsLink service. This can be done in four different ways:

- **Temporary Disability/Need** - Submit the **RamsLink Temporary Authorization Form**.
- **Permanent Disability** - If you have an ADA placard, please email it to commute@vcu.edu (** we need a clear image of the placard and the ADA wallet card if it is a VA placard).
- **Long-Term Disability (Student)** - Register with SAEO (** SAEO will work with us directly once you are approved).
- **Long-Term Disability (Faculty/Staff)** - Register with Equity & Access Services (** once approved, provide ADA agreement to us).

Fall 2026 Semester Hours

- **Monday through Friday, 8:00 a.m. to 5:00 p.m.**
- **Days Closed: September 7, November 3, November 25-27, and December 21-31**

Monday through Friday, the first pick-up is 8:15 a.m., and the last pick-up is 4:45 p.m. Customers can schedule rides as one-offs, recurring, or several at a time.

Questions?

Reach out to us at parking@vcu.edu.