



# VCU

## Parking and Transportation

### New Team Member Orientation/Frequently Asked Questions

#### I. Cost(s)/Payments

- **How much will parking cost?**
  - Parking prices vary based on each designated parking facility:
    - D Deck = \$95.50/month or \$47.75/pay period if full-time/benefited
    - N Deck, Eighth Street Deck, W Deck, RTD Deck, Coliseum Deck, Second & Franklin Deck = \$74.50/month or \$37.25/pay period if full-time/benefited
    - A Lot, I Lot, R Lot= \$52/month or \$26/pay period if full-time/benefited
    - M lot is free for hospital employees, but is based on current availability/assignment
- \* NOTE: ALL PARKING ASSIGNMENTS ARE BASED ON CURRENT AVAILABILITY \**
- **Will the cost of parking be deducted from my paycheck?**
  - Parking is only deducted from an employee's paycheck if they are a benefitted VCUHealth full-time employee.
- **Does parking have to be deducted from my paycheck, or do I have another option?**
  - It is recommended that all full-time/benefited employees have their parking fees deducted through payroll so that they may take advantage of the pre-tax dollar benefit. With this option, parking fees are deducted before taxes are taken out; thus, reducing your taxable income.
  - However, if an employee expresses a need to pay for their parking separately, he/she is able to do so quarterly (3 months in advance). Keep in mind that an employee must be enrolled in the payroll deduction option in order to take advantage of the pre-tax dollars.
- **Why do PRN staff have to pay for parking three months in advance?**
  - PRN staff must pay for their parking three months in advance (quarterly) because they are considered to be non-benefitted and, as such, are not eligible for payroll deduction.
- **I'm a VCU student. Will it cost less to keep my student parking, or should I switch to employer parking?**
  - Student parking is semester based and, although cheaper in price, the same location is not guaranteed each semester. If an employee is full-time and would like payroll deduction, then they will need to switch to employee parking.

#### II. Parking Assignments/ Availability

- **Can I select my parking space?**
  - An employee may be able to select their preferred parking facility **if** space is available. However, parking spaces are assigned on a first come, first served basis.



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- **What if I do not like my assigned parking facility?**
  - Hospital parking assignments are made through a VCUHealth liaison. These assignments are made based on the best available option at the time of allocation. If an employee does not like their particular parking assignment and alternate options are not available, Parking and Transportation does offer additional alternative transportation options available, such as GRTC transit passes, Zipcar and Zimride, that may be more beneficial.
- **Where do I park during Clinical Orientation if I do not work on this campus, or I am on the evening shift?**
  - Employees who are assigned to work off-site or on the evening shift and need daytime parking for Orientation can contact Customer Service at 828-7275 and a temporary daytime parking permit can be assigned. Following Orientation, an employee can then visit the Customer Service office at 659 N. 8<sup>th</sup> Street to purchase an evening permit.
- **What if I'm not sure whether or not I want to obtain parking right now?**
  - New employees on the hospital roster who have been assigned parking have two weeks to pick up their parking permits before they are placed back into the parking inventory.
- **Can I obtain a parking space anytime at a later date?**
  - Yes; however, the availability of options can vary at any time.

### III. Safety & Security

- **Are VCU's parking facilities patrolled?**
  - VCU Parking and Transportation actively monitors and patrols all parking decks/lots via on-foot officers as well as security cameras and work closely with the VCU Police to ensure that we maintain safe parking facilities. Leased facilities are monitored by their own security and patrolling staff.
- **Are VCU's parking facilities safe?**
  - VCU Parking and Transportation strives to maintain safe, accessible and well-maintained parking facilities. As always, if an employee notices any suspicious activity, they are encouraged to report this information, however minor, to VCU Police immediately at [804-828-1234](tel:804-828-1234). There are also multiple Emergency Reporting Telephone System (ERTS) phones, located throughout VCU's parking facilities, which provide a direct connection to the Emergency Communications Center should an employee ever finds themselves in an uncomfortable situation.
- **Is there an attendant at each parking deck/lot?**
  - No, each facility is not staffed; however, the Parking Enforcement & Safety unit operates and monitors each of VCU's parking facilities at all hours of the day and night.
- **Are there ERTS phones and cameras in every parking deck/lot??**
  - ERTS phones are located in every VCU owned parking facility. ERTS phones are also located on every stairwell of every level in the decks. Additionally, there are cameras in the



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entrances and exits of each VCU parking deck. VCU Police also have cameras stationed throughout both campuses.

- **If my assigned parking facility is located a ways from the hospital and I work overnight or on the weekends, can I move my car at a specific time and park in a deck closer to the hospital?**
  - The D Deck, located at 515 N. 13th Street, can be utilized Monday through Friday, from 4pm – 8am ONLY and 24 hours on the weekend (weekends begin at 4pm on Friday until 8am Monday morning). Subscribers who park in the facilities located further from the hospital are encouraged to park closer, when permitted, due to the shuttle operating times.
- **How do I get to my parking deck/lot?**
  - Maps and facility addresses are located at <http://www.parking.vcu.edu/parking/faculty-and-staff/facility-maps>. Below, is a chart with addresses for our MCV Campus locations:

A Lot	400 Oliver Hill Way
I Lot	900 N 7th Street
D Deck	515 N. 13 <sup>th</sup> St.
Eighth Street Deck	659 N. 8 <sup>th</sup> St.
N Deck	615 N. 10 <sup>th</sup> St.
W Deck	1 N. 14 <sup>th</sup> St.
RTD Deck	400 E Franklin Street
M Lot	503 S. 14 <sup>th</sup> St.
R Lot	508 S. 14th Street
Coliseum Deck	501 N. 7 <sup>th</sup> St.
Second & Franklin Deck	107 N. 2 <sup>nd</sup> St.

### IV. Transportation

- **Does the VCU shuttle (RamRide) have a designated stop at my deck/lot?**
  - A PDF map of all shuttle routes as well as their rules and regulations can be found at [go.vcu.edu/ramride](http://go.vcu.edu/ramride).
- **How often does the VCU shuttle (RamRide) run?**
  - The A Lot shuttles run approximately every 10 – 15 mins from 4am – 8 pm (M-F).
  - I Lot shuttles run approximately every 10 -15 mins from 530am – 8pm (M-F).
  - M Lot and R Lot shuttles run approximately every 10-15 mins from 5am – Midnight (M-F).
  - Campus Connector shuttles run 630am – 1am (M-F) and 8am-1am (Sat & Sun) and 7am-7pm M-F during the summer.
- **Can I use the RamRide if I park in a pay-by-the-day lot?**



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- Yes, the VCU shuttles are free for employees that hold a valid VCUCard.
- **Do I have to pay to ride RamRide?**
  - No, the VCU shuttles (RamRide) are free for student & employees with a valid VCUCard. RamRide guest passes are also available.
- **Are there pay-by-the-day parking decks/lots?**
  - The only pay by the day VCU location on the MCV campus is the 8<sup>th</sup> Street parking deck.
- **Where are the pay-by-the-day decks/lots located?**
  - The Eighth Street Parking Deck is located at 659 N. 8<sup>th</sup> Street.
- **What are the hours for M Lot? How do I get in or out if it's closed?**
  - The M Lot is open from 5am – Midnight. If the lot is closed and an employee needs to exit, the Enforcement & Safety Supervisor on duty can assist. They can be reached at 804-971-0450.
- **How much time should I allow to park and catch RamRide from the M Lot?**
  - It is best to allow at least 15-20 minutes to park, catch the shuttle, and arrive at Sanger Hall.
- **Approximately, how long does it take the RamRide to get from my parking deck/lot to the hospital?**
  - It takes approximately 10-15 minutes for each shuttle route, depending on traffic conditions and pickup location(s). Campus Connector routes may take a few additional minutes, as these routes have stops between both campuses.
- **Does RamRide still operate during VCU breaks?**
  - For a majority of the VCU breaks, the MCV shuttle service still operates. If the shuttle experiences a disruption in service, VCU Parking & Transportation will distribute a mass email alert and/or post messages/status updates on the RamRide bus tracker ([vcu.transloc.com](http://vcu.transloc.com)), mobile app (RamRide), and Facebook, and Twitter pages. Shuttle information can also be found at [go.vcu.edu/ramride](http://go.vcu.edu/ramride).
- **Where can I park my bicycle?**
  - Bike racks are located in various locations throughout both campuses. Some nearby locations include: Eighth Street Parking Deck, Q Lot/Larrick Student Center (600 N. 10<sup>th</sup> St.), mobility hub at N deck, MCV Campus bookstore, and the Hunton Student Center.