



# VCU Parking and Transportation

## RamRide Safe Boarding Procedures:

1. VCU faculty, staff and students are welcome to ride any RamRide bus with a valid VCUCard. Upon boarding the bus, all passengers must swipe their VCUCard in front of the card reader located at the bus entry door. In the event you do not have your VCUCard present, the driver will provide you with a short form to complete. This form enables us to track ridership as well as ensure your university affiliation.
2. Visitors and guests are permitted to use RamRide with a guest pass. Guest passes can be picked up at the Parking Customer Service Offices.
3. To ensure a timely and safe route, RamRide drivers are not permitted to wait for passengers who are not physically present at the designated bus stop. Passengers are encouraged to utilize the RidePingo app, available via Apple/Android app stores to view estimated arrival times.
4. Once the bus doors have closed, passengers can no longer board. The bus is now in travel mode and the driver must direct his/her focus to a safe departure from the stop by monitoring the active travel lane, which includes other vehicles, bicyclists and pedestrians.
5. While all drivers are required to stop at every RamRide stop, if a RamRide bus is full, then it will not accept additional passengers. A bus becomes full when all seats are occupied and reaches standing room capacity. It is up to the discretion of the driver to determine the number of standees permitted to continue with a safe travel.

For questions or concerns regarding RamRide, email [ramride@vcu.edu](mailto:ramride@vcu.edu).